General Booking Terms for campsite pitches

Cancellation conditions "Covid-19" in case of a new lockdown or any other cancellation related to this health crisis:

In accordance with the provisions of ordinance n° 2020-315 of March 25, 2020 framing the cancellations of stays related to the Covid 19 situation, you benefit from a credit corresponding to the amount paid during the reservation or any amount paid before your arrival outside booking fees and excluding cancellation insurance if applicable.

You can use this credit for a future stay in our establishment. Its duration of use is 18 months from the date of final cancellation.

• On 1 pitch are allowed: 1 family with max.6 persons (2 parents and their children under 18 years old), 1 equipment, 1 or 2 small tents for minors (no extra costs for the small tents), 1 car.
• Your reservation has to be signed and accompanied by a deposit of 200€ including 23€50 booking costs. The booking costs will not be restituted.
• The tourist taxes are not included: 0€50 per person per day up 18 years old (1/1-31/12).
• The reservation becomes effective only after our agreement and after receipt of payment of the deposit and fees.
• A delay in arrival is always possible. If this delay is reported to the day of the arrival in the reservation contract, the location will be reserved overnight 12 hours.
• The payment of benefits is still required to initially indicated arrival date.
• In case of cancellation of your stay, deposit and reservation costs will be withheld. The subscription of a cancel insurancy is possible.
• The balance of your stay has to be paid in its entirety on your arrival day
• All stay is due in full after the dates indicated on your reservation.
• No refund or reduction will be performed in case of delayed arrival or early departure.
• If you change the dates of your stay, we will not be able to guaranty you the same pitch.
• All payments have to be effected in order to Camping Soleil Levant.
• This contract is nominative, strictly personal and not transferable.
• The entertainment is guaranteed from 7/7-24/8 minimum. In low season, or in season, for reasons beyond the will of the direction of Camping Soleil Levant (weatherforecast or waterlevel of the Pareloup Lake), it reserves the right to modify, or delete certain accommodation facilities, benefits and animations provided.
• The direction of Camping Soleil Levant can’t be kept for responsible for the weatherforecast or for the waterlevel of the Pareloup Lake.
• The pitch has to be liberated at 12h the day of your departure.
• Pets are accepted (excluding dogs of 1st and 2nd group). They must be kept on a leash, tatoued and vaccinated against rabies. The certificate of vaccination or health will be asked at your registration.
• Electric barbecues and planchas are not allowed.
• The undersigned declares to have read and accepted the booking terms.
• You also complies to the provisions of the Interior Regulations of the camping.
• In case of litigation only the Court of Rodez will be competent.
• You'll need a compulsory civil liability insurance.
• The customer has a right of access, rectification, deletion on its data being collected and preserved, as well as the possibility to oppose the processing of its data, request the limitation of the processing of their data, or request the portability of their data to another organization.
• In accordance with Article L. 152-1 of the Consumer Code, you can make free use of the MEDICYS mediation service which we report: electronically: www.medicys.fr, or by post: MEDICYS 73, Boulevard de Clichy 75009 Paris